

COMPLAN FOODS LTD

ENVIRONMENTAL POLICY

Introduction

Complan Foods Ltd markets a range of oral nutritional products, which are manufactured and distributed on its behalf by Heinz Foods Limited. It also outsources several administrative functions to Heinz.

Complan Foods Ltd has a small head office function, based in a serviced office in central London.

Complan, therefore, has no direct control over either the environmental impacts of the manufacturing, packaging or distribution process, nor over the buildings in which these and administrative functions take place.

Environmental responsibility

Where Complan Foods Ltd has direct control over the environmental impacts of our activities, we fully accept all our obligations under current and future environmental regulations.

Where we have the ability to influence the environmental outcome of a process or material involved in the manufacture and distribution of our products, we aim to take environmental impacts into account in our decision-making.

Where we do not have direct control over environmental impacts, we seek to ensure that our suppliers comply with the appropriate environmental regulations.

Environmental impacts

Office

As a tenant in a central London serviced office, Complan Foods has no direct control over heating, lighting, insulation, energy, waste or other buildings-related environmental impacts. We are able only to influence impacts at the margins, such as through switching off lighting, computers, printers and other electrical appliances when not in use, and through paperless communication wherever possible.

Manufacturing

Complan Foods Ltd markets oral nutritional supplements in a powdered format. They are packed in paper/foil sachets, and packaged in cardboard packets. These packets are themselves packed for wholesale in larger cardboard cartons.

Complan has designed its products in this way to offer a number of environmental benefits:

1. Long life of product (Flavours are 15 months, Original is 30 months, versus 9-12 months for competitor products), which reduces waste
2. Low product weight and bulk, which reduces transport impacts, compared with liquid-based competitor products
3. UK manufacture for the UK market, which reduces transport impacts, compared with the internationally-manufactured products by competitors
4. Recyclable cardboard cartons and packets and participation in the Green Dot disposal scheme, under which the cost of recovery and recycling are included in manufacturing costs.

Supplier impacts

Complan Foods Ltd has no direct control over the environmental performance of its main supplier, Heinz. However, Complan Foods Ltd contracts with Heinz to manufacture and distribute Complan products in part because Heinz enjoys a reputation for quality, efficiency and excellence in environmental compliance. Complan's products are manufactured at Heinz's Farley Health Products plant, in Kendal, Cumbria.

Heinz has a Global Environmental Policy which provides common standards across all of its facilities, employee training and education, setting annual goals and targets, and working with its own suppliers to reduce its environmental impact. Heinz is an active participant in The Carbon Trust and has a representative on its greenhouse gasses emissions Reduction and Communication Steering Group.

Heinz has a well-developed and highly-rated approach to environmental concerns. In 2008, the Carbon Disclosure Project gave Heinz the third-highest score among the leading companies for its approach to climate change disclosure in the retail and consumer sector, and the highest score among food manufacturers.

Heinz currently focuses on four key environmental areas: waste, water, energy and greenhouse gas emissions (GHGs). It is part of the European Emissions Trading Scheme and has a target to reduce GHGs by 20 per cent by 2015. It has a range of key environmental targets:

- *Energy consumption:* 20% reduction through operational efficiency
- *Packaging:* 15% reduction by introducing alternative packaging materials and reducing existing packing use
- *Transportation:* 10% reduction by improving the efficiency of the distribution network
- *Renewable energy:* 15% of energy to come from renewable sources
- *Agriculture:* 15% reduction in carbon footprint, 15% reduction in water usage, improvement of yields by 5% by new hybrid plants that require less water, fertiliser, pesticides and fuel to harvest
- *Water:* 20% reduction through reuse and improved sanitation techniques

- *Solid waste:* 20% reduction through increased recycling
- *Employees:* increase employee engagement through a voluntary personal sustainability campaign.

Each of Heinz's manufacturing sites (including the Farley Health Products plant) is granted an annual carbon dioxide emissions allowance, with incentives designed to promote CO₂ emissions reductions.